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**NORTHERN CALIFORNIA GENERAL TEAMSTERS' SECURITY FUND  
AND  
TEAMSTERS RETIREE TRUST**

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**TO:** PARTICIPANTS ENROLLED IN THE PPO AND DHMO DENTAL PLANS  
**FROM:** DELTA HEALTH SYSTEMS  
**SUBJECT:** NEW DENTAL NETWORK AND DHMO PLAN EFFECTIVE SEPTEMBER 1, 2022  
**DATE:** AUGUST 19, 2022  
**CC:** BOARD OF TRUSTEES  
LOCAL UNIONS

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**IMPORTANT NOTICE**

The Northern California General Teamsters Security Fund and Teamsters Retiree Trust have selected Anthem Dental to provide the Funds' optional PPO dental network and DHMO dental plan option. Effective September 1, 2022, Anthem Dental will replace Cypress Dental.

There is no action required. You will be automatically enrolled in the Anthem PPO or Anthem DHMO based on your current enrollment with Cypress Dental. Please be assured that there is no change to your Plan's dental benefits.

**For PPO members:**

There is no penalty for using dentists who are not in the Anthem Dental PPO Network; however, PPO Dental benefits are paid based on the Anthem Dental allowance for PPO providers. If you choose to go to a non-PPO dental provider, dental benefits will be paid based on Usual, Customary & Reasonable (UCR). You will have the option to save money and stretch your calendar year maximum (if applicable) by taking advantage of the discounts with Anthem Dental contracted providers. You also have the option to keep your current dentist even if they are not part of the Anthem Dental network. Please see enclosed flyer with instructions on how to find an Anthem PPO provider.

**For DHMO members:**

If you are enrolled in the DHMO, Anthem is making every effort to assign you to the same dental provider that you had with Cypress. If your provider is unavailable, you will be assigned to an Anthem DHMO provider near your home. Once you receive your Anthem DHMO provider assignment, you can contact Anthem at **800.627.0004** to request a change in providers. Enclosed is a flyer on how to look up Anthem DHMO providers

We have also enclosed Frequently Asked Questions (FAQs) in order to assist you with this transition. New ID cards, based on your current dental plan selection, will be mailed to you in September. Please see instructions in the FAQs on how to obtain services if you have not yet received your ID card.

Delta Health Systems continues to be your administrator. As always, we look forward to answering any questions you may have at our toll-free number **800.417.8923**.

**Northern California General Teamsters Security Fund  
and  
Teamsters Retiree Trust**

**Change in Dental Plan Networks as of September 1, 2022**

Effective September 1, 2022, Anthem Dental will replace Cypress Dental PPO and DHMO networks for the Teamsters Health & Welfare Funds. Please see below for more information.

**1. Will there be any changes in my dental plan benefits as of September 1, 2022?**

No, all Plan benefits will remain the same in 2022. However, for the PPO, your out-of-pocket expense for services will generally be less with Anthem Dental providers. By using network providers, you will get the most out of your dental coverage. If you are enrolled in the DHMO, you must use the dental provider that is assigned to you, or your dental services will not be covered.

**2. Why is my Trust Fund changing networks?**

By working with Anthem Dental, the Funds will be able to expand the network of providers available to you while continuing to control costs. Anthem Dental offers one of the largest PPO and DHMO networks in California, as well as providing a nationwide PPO network for members or dependents that live out-of-state.

**3. Will I get a new dental plan ID card?**

Yes. If you are enrolled in the PPO, you will receive a new dental/vision ID card from the Trust. If you are enrolled in the DHMO, you will receive a new dental card from Anthem. All ID cards will be sent in early September 2022.

**4. How do I find a PPO dentist or find out if my dentist participates in the Anthem Dental network?**

Visit the Anthem PPO Dental website, [www.Unicare.com](http://www.Unicare.com), and follow the easy online steps to find the type of dental provider you need. The Anthem Unicare Dental Network Access Solutions "How to Find a Dentist Online" instructions are included in this packet for your convenience

**5. Will I need to switch dental providers if I am in the Trusts' PPO dental plan?**

No, you may continue to use your current dentist and the Plan will continue to pay for covered services. However, your out-of-pocket expense for services will generally be less with Anthem Dental providers. Visit Anthem's PPO dental website at [www.Unicare.com](http://www.Unicare.com) to find the most up-to-date listing of PPO dental providers.

**6. Should I tell my PPO dentist that I have a change in my dental plan network as of September 1, 2022?**

Yes, if you are enrolled in the PPO dental plan you will be receiving a new dental plan ID card which identifies the Anthem Dental network. In order to ensure timely processing of your claims, this card must be shown to any dental provider you see on or after September 1, 2022.

**For PPO Members:**

If you have not received your new PPO dental plan ID card, you can provide the following information to your dentist so they can verify eligibility and submit your claim to Anthem.

- Call Delta Health Systems at **800.417.8923** to verify eligibility using your ID number.

- The Anthem PPO Dental Network is: Dental 100/200/300 Access.
- Your provider can send electronic claims using Payor ID 84105.
- Your provider can send paper claims to:  
Anthem Dental Claims  
PO Box 659444  
San Antonio, TX 78265-9444

**For DHMO Members:**

If you are enrolled in the DHMO and have not received your ID card and need services, please call Anthem at **800.627.0004**.

**7. Is there an enrollment process for the change to Anthem Dental?**

No, you will automatically be enrolled in the Anthem PPO or DHMO based on your current enrollment with Cypress Dental.

**8. What happens if I need a dentist outside of California?**

Only the PPO dental plan provides access to Dental providers outside of California. Please check the Anthem PPO Dental website at [www.Unicare.com](http://www.Unicare.com) by entering the zip code or city and state in which you reside.

**9. Where do I submit my PPO dental claims after September 1, 2022?**

For services on or after September 1, 2022, all PPO dental claims should be submitted to the address on your new dental ID card. If you have not received your PPO dental ID card, please see instructions on Question #6. Below is some useful information to give to your dentist until your ID card arrives:

- For PPO eligibility, claims status, and customer service, call Delta Health Systems at **800.417.8923**.
- Submit PPO Claims to Anthem Dental Claims, P.O. Box 659444, San Antonio, TX 78265-9444 or electronically through the [www.Unicare.com](http://www.Unicare.com) website using the Payor ID 84105.

**10. What if I am currently in the DHMO and wish to continue coverage with my same DHMO provider?**

For existing DHMO members, Anthem Dental will make every effort to assign you to the dental provider you are currently using. However, if that provider is not available, Anthem will assign you to the Anthem DHMO dentist nearest to your home.

You will receive a new DHMO ID card directly from Anthem. When you receive your DHMO ID card you may call Anthem Dental DHMO at **800.627.0004** if you wish to be reassigned to a different dental office. Go to [www.anthem.com/ca/find-doctor](http://www.anthem.com/ca/find-doctor) to find the most up-to-date listing of DHMO dental providers. The Anthem Dental HMO "How to Find a Dentist Online" instructions are included in this packet for your convenience.

**11. What if I am currently in the PPO and want to elect the DHMO?**

The Trust is not allowing changes to your dental plan selection at this time. You will be able to change to the DHMO (or vice versa) during open enrollment for a January 1, 2023 effective date. Open Enrollment occurs from October 15<sup>th</sup> through November 15<sup>th</sup>. Open enrollment

materials with information on how to make a change will be mailed in early October to your home address on file.

**12. What if I have more questions?**

If you have any questions regarding your dental plan coverage, please contact the Trust Funds' Member Services department toll free at **800.417.8923**.

# Dental Network Access Solutions



## How to Find a Dentist Online

### STEP 1

- Visit [unicare.com](https://unicare.com)
- At the top right hand side of page, click on **"Find Care"**.

Find Care

### STEP 2

Complete the following fields:

- Click on **"Guests"** and complete the following fields:
- What type of care are you searching for? Select **"Dental"**
- What state do you want to search in? Select a state.
- What type of plan do you want to search with? Select **"Dental"**
- Select a plan/network — **"Dental 100/200/300 Access"**
- Click **Continue**

**Members**  
Find doctors, hospitals  
and more in your plan.

**Guests**  
Not a member? Browse  
our network directories.

Answer a few questions and then select a  
plan/network to search.

What type of care are you searching for?

Dental

Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical Care.

What state do you want to search with?

California

What type of plan do you want to search with?

Dental

Select a plan/network

Dental 100/200/300 Access

### STEP 3

Select your search criteria:

- Enter a zip code, county, or zip code
- You may also enter a specialty and/or provider name.
- Click on the **Care Provider Type** you would like to search for

Finding care in Dental PPO Access  
[Change Plan](#)

Search by Care Provider

Dentist

Oral Surgeon

Orthodontist

Periodontist

Pediatric Dentist

### STEP 4

View your search results and filter to your needs.

Dental Professionals

203 results within 20 miles of Bakersfield, CA

Finding care in Dental 100/200/300 Access plan.  
[Change Plan](#)

Sort by:  
Distance

Filter [Clear All](#)

Primary Care Physician  
☐ Serve as PCP

Distance  
☐ 2 Miles  
☐ 5 Miles  
☐ 10 Miles  
☒ 20 Miles  
☐ 30 Miles

☐ THE TELEDENTIST

Online  
<https://www.theteledentists.com/anthem>  
(866) 956-8607

In-Network Dental Plan  
Dentist

☐ KENNETH W. KRAUSS

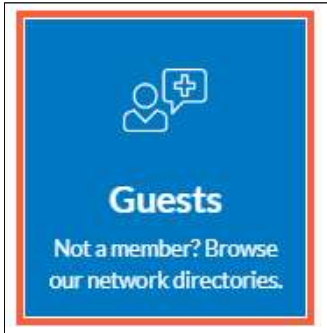
1919 G St  
Bakersfield, CA 93301  
Kern County, CA  
(661) 323-8585  
0.30 miles 3 min  
[Get Directions](#)

In-Network Dental Plan  
Male  
Dentist

# How to Find a Dentist Online

## STEP 1

- Visit [www.anthem.com/ca/find-doctor](http://www.anthem.com/ca/find-doctor)
- Scroll down until you see a box that says “Guests”.
- Click on the box and scroll further down the page to answer a few questions.



Answer a few questions and then select a plan/network to search.

## STEP 2

Complete the following fields:

- What type of care are you searching for? Select “Dental”
- What state do you want to search in? Select a state.
- What type of plan do you want to search with? Select “Dental”
- Select a plan/network : “Dental Net HMO”
- Click Continue

What type of care are you searching for?

Dental

Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical Care.

What state do you want to search with?

California

What type of plan do you want to search with?

Dental

Select a plan/network:

Dental Net HMO

Continue

## STEP 3

Select your search criteria:

- Enter a zip code
- You may also enter a specialty and/or provider name.
- Scroll down slightly and click on “Dental Professionals”

Search for care by specialty, name, NPI or license number

93309

Finding care in Dental Net HMO

Change Plan

Find Common Health Care Providers

Types of Providers

Dental Professionals

## STEP 4

View your search results and filter to your needs.

Dental Professionals

93 results within 20 miles of 93309

Finding care in Dental Net HMO plan.

Change Plan

List View Tile View Map View

☐ EUIJOON PARK  
Male, PCP ID: 001085  
General Practice Dentistry  
0.63 miles 2 min  
Get Directions  
4401 MING AVE  
BAKERSFIELD, CA 93309  
Kern County, CA  
(661) 397-7474  
View Details

☐ ABJAR SALIBA  
Male, PCP ID: 001085  
General Practice Dentistry  
0.63 miles 2 min  
Get Directions  
4401 MING AVE  
BAKERSFIELD, CA 93309  
Kern County, CA  
(661) 397-7474  
View Details

☐ YOOJIN LEE  
Female, PCP ID: 001085  
General Practice Dentistry  
0.63 miles 2 min  
Get Directions  
4401 MING AVE  
BAKERSFIELD, CA 93309  
Kern County, CA  
(661) 397-7474  
View More Addresses  
View Details